

## **Re:amaze to Appear at TechDay LA 2018**

*World class customer messaging platform to debut newest features to help companies support, engage, and convert customers*

**SAN JOSE, CA, Sep 24<sup>th</sup>, 2018 / For Immediate Release** -- Re:amaze, a cloud based customer service and messaging platform, will appear at TechDay LA, a one-day tech expo, to meet entrepreneurs and investors and demo its latest customer messaging feature on September 27<sup>th</sup>, 2018.

Re:amaze is a customer service platform designed for websites, stores, and apps. Use Re:amaze to provide exceptional and centralized customer support through live chat, email, social media, and mobile SMS/MMS.

Businesses of all shapes and sizes also rely on Re:amaze for sales and marketing automation using features such as Re:amaze Cues (a way to automatically message online customers), Re:amaze Live Dashboard (to monitor online customer activity in real time), and send customer satisfaction surveys. Re:amaze offers native integrations with many popular 3rd party apps such as Slack, Stripe, Shopify, BigCommerce, Stripe, MailChimp, Google, ShipStation, Klaviyo, and much more.

With more than 2,000 businesses currently using Re:amaze, the team hopes to meet other entrepreneurs at TechDay LA and reveal a brand new way for businesses to engage with customers in a seamless conversational environment. Advanced automation is at the heart of Re:amaze. By leveraging a wide variety of data points about the customer, customer service teams can efficiently identify problem areas and automate their replies.

Re:amaze believes that awesome customer service is an extension of your ability to strike up meaningful conversations. Everything in Re:amaze is designed to reflect this simple concept. Getting started with Re:amaze takes minutes, not hours. There are no meaningless features like ticket numbers or customer logins. Instead, Re:amaze focuses on designing a product that is intuitive and simple not only for you but also for your customers. Re:amaze will help you amaze your customers over and over again with just the right amount of tools you need. Nothing more and nothing less.

Founded in 2012, Re:amaze is loved by thousands of businesses worldwide ranging from lifestyle eCommerce to online universities and from innovative SaaS platforms to Mom-&-Pop stores. Whether you're building an eCommerce store or the next big SaaS, Reamaze can help you deliver awesome, personable customer support experiences.